

RULE No. 1
Concerning Permitted Activities and Licensing Categories for
Dubai Healthcare City

Effective 1 December 2016

RU/RL/002/01

PURPOSE.....	4
HOW TO USE THIS DOCUMENT.....	4
CONFIGURATION.....	4
REGULATIONS.....	5
TYPES OF LEGAL STRUCTURE.....	5
ENTITIES OPERATING UNDER A DECREE	5
COMMERICAL LICENSES.....	5
ARTICLE (1)	7
DEFINITIONS AND INTERPRETATIONS	7
ARTICLE (2).....	10
ISSUE OF LICENSES	10
ARTICLE (3).....	10
SEGMENTS AND ACTIVITIES	10
ARTICLE (4).....	11
ADDING ADDITIONAL SEGMENTS TO AN EXISTING LICENCE.....	11
ARTICLE (5).....	11
LIMITATIONS ON LICENCE ACTIVITIES.....	11
ARTICLE (6).....	14
CAPITALISATION OF FREE ZONE LIMITED LIABILITY COMPANIES	14
ARTICLE (7).....	14
REQUIREMENT FOR HOSPITALITY OPERATIONS.....	14
ARTICLE (8).....	15
FORMATION OF A HOLDING COMPANY	15
ARTICLE (9).....	15
APPENDIX 1.....	17
COMMERCIAL LICENSE FEES, ALLOWABLE ACTIVITIES,	17
EXTERNAL APPROVAL AUTHORITIES AND SHARE CAPITAL.....	17
APPENDIX 2.....	27
LICENSING SEGMENTS AND ACTIVITIES	27
CLUSTER (1).....	27
HEALTHCARE	27
CLUSTER (2).....	34
EDUCATION.....	34

CLUSTER (3).....	37
WELLNESS	37
CLUSTER (4).....	39
REASERCH & DEVELOPMENT (R&D)	39
CLUSTER (5).....	40
HOSPITALITY	40
CLUSTER (6).....	41
RETAIL.....	41
CLUSTER (7).....	45
BUSINESS SUPPORT.....	45
CLUSTER (8).....	49
SUPPORT SERVICES.....	49
CLUSTER (9).....	52
REGIONAL HEAD QUARTERS	52
CLUSTER (10).....	53
PROPERTY SERVICES.....	53
APPENDIX 3.....	56
CLINICAL ACTIVITIES AND SPECIALTIES UNDER INPATIENT AND OUTPATIENT SEGMENTS	56

PURPOSE

After perusal of the Dubai Healthcare City Authority (DHCA) Regulations referred to herein we do hereby amend certain sections or provisions of Rule No. 1 of 2016 regarding the categories of business (clinical and non- clinical) for which a license may be issued in Dubai Healthcare City.

This Rule replaces Rule Nos. 1 of 2016 (as amended) and shall be read together:

- a) Guidelines for Registration and Licensing to obtain a Commercial License in DHCC
- b) Dubai Healthcare City Authority – Regulatory (DHCR) Application Forms
- c) DHCA Rules and Regulations
- d) DHCA Price List

HOW TO USE THIS DOCUMENT

This document provides definitions of the categories of activities for the provision of services in DHCC. It should be read in conjunction with other guidelines forms and regulations, and any other information relevant to the operation of entities in DHCC.

CONFIGURATION

Licensing Categories are defined under a 3 tier hierarchy Clusters > Segments> Activities

Clusters and related Segments/Activities are defined in Appendix 2 as follows:

1. Healthcare
2. Education
3. Wellness
4. Research and Development
5. Hospitality
6. Retail
7. Business Support
8. Support Services
9. Regional Head Quarters
10. Property Services

REGULATIONS

Regulations set out the governance framework under which registered companies, Licensees function in DHCC. All Licensees must comply with the relevant Regulations and applicable Rules, Policies, Standards and Guidelines.

DHCR Regulations are

- Governing Regulation No. 1 of 2013
- Healthcare Professionals Regulation No. 2 of 2013
- Complementary and Alternative Medicine Professionals Regulation No. 3 of 2013
- Healthcare Operators Regulation No. 4 of 2013
- Education Regulation No. 5 of 2013
- Research Regulation No. 6 of 2013
- Health Data Protection Regulation No. 7 of 2013
- Company Regulation No. 8 of 2013
- Commercial Services Licensing Regulation No. 9 of 2013

TYPES OF LEGAL STRUCTURE

DHCA allows the establishment of the following legal structures:

- Branch of a Foreign Company
- Branch of a UAE Company / Establishment
- Free Zone Limited Liability Company (FZ-LLC)

ENTITIES OPERATING UNDER A DECREE

DHCA allows entities formed by a Decree to operate in DHCC

- Decree entities formed outside DHCC are allowed to operate in DHCC by obtaining a Branch License from DHCA
- Decree entities formed with its Head Office based in DHCC may operate in DHCC by virtue of the Decree

All the above entities are required to obtain an Operating Permit prior to their operations in DHCC.

COMMERCIAL LICENSES

In accordance with the above Licensing Regulations, Business Partners are required to have a valid commercial license at all times during their operation in DHCC and must be registered and incorporated by the Registry of Companies before they can operate in the Business Zone.

The Registry of Companies provides for incorporation of services to provide prospective businesses partners with the legal structure required to set up their business, obtain credit and raise capital. Once the company is registered, the Companies Registry will update and amend the registration status, as required.

New Commercial Licenses are valid for a period of one (1) year and are renewable on an annual basis. The

Commercial License allows companies to carry out licensed activities in Dubai Healthcare City, based on the approved list of approved activities documented herein, and subject to obtaining related DHCA Operator Permits – refer to 3.5.

ARTICLE (1)

DEFINITIONS AND INTERPRETATIONS

1.1 Capitalized and abbreviation words in this Rule shall have the meaning indicated below:

Activity	means a business activity permitted to operate in DHCC
AED	means United Arab Emirates Dirham
CPQ	means Center for Healthcare Planning and Quality
Cluster	means a collection of similar Segments grouped for licensing functions
DED	means the Department of Economic Development
Developer	means the service provider who facilitates services to all common assets and facilities of the Free Zone that are intended for use by all owners, licensees, business partners and visitors within Free Zone.
DHCC	means Dubai Healthcare City
DHCA	means Dubai Healthcare City Authority
DHCR	means Dubai Healthcare City Authority Regulator
DTCM	means the Department of Tourism and Commerce Marketing of the Government of Dubai
DM	means Dubai Municipality
DMCA	means Dubai Maritime City Authority
DMDI	means Dubai Municipality, Drains and Irrigation Department
DMFC	means Dubai Municipality, Food Control Department
DMPH	means Dubai Municipality, Public Health Department
DMPPH	means Dubai Municipality, Public Parks and Horticultural Department
DPS	means Department of Protective Services (Dubai Police)
Free Zone	means Dubai Healthcare City Free Zone being regulated by the Dubai Healthcare City Authority
FIA	means the Federal Insurance Authority
Hotel Establishment	means any of a Hotel, Hotel Apartment or Guest House in the Free Zone regulated and licensed by the Authority
ICAD	means the Department of Islamic Affairs and Charitable Activities

Licensing Regulations	means the Dubai Healthcare City Commercial Services Licensing Regulations No. 9 of 2013
Licensee	means the holder of the free zone limited liability company registered and licensed under Dubai Healthcare City Authority
KHDA	means the Knowledge and Human Development Authority of Dubai
MOE	Ministry of Education
MOHESR	means the Ministry of Higher Education and Scientific Research
MOSA	means the Ministry of Social Affairs
NMC	means the National Media Council
Operating Agreement	means an agreement between a Parent or an Owner and a hotel operating company in relation to the operation of a Hotel Establishment
Operating Permit	means the Permit provided by the DHCR to the Business Partner that is required to commence operations in DHCC
OP	Outpatient
Owner	means the Free Zone limited liability company incorporated by the Parent for the purposes of having a Registered Interest in the Hotel Establishment, or any Free Zone limited liability company having such an interest which is a successor in title or assignee of that company
Parent	means the legal person or entity which applies for name approval for the Hotel Establishment and which incorporates the Owner, which person or entity must also hold all of the shares in the Owner
Provisional Approval Letter	means the approval issued to an Entity by the DHCR to enable that Entity to: <ul style="list-style-type: none"> (a) commence the activities required to meet the requirements of (b) DHCR's operating permit and (c) obtain a Commercial License in accordance with the specific DHCC Regulation
Registered Interest	means an ownership or leasehold interest, in the form of either a title deed, sale and purchase agreement or lease, which has been registered with the Dubai Land Department or the Real Estate Regulatory Agency, as appropriate
RERA	means the Real Estate Regulatory Authority
Rule	means Rule No. 1 of 2016 Concerning Permitted Activities and Licensing Categories in DHCC (as amended)
Segment	means a division of similar business activities
YSW	means the General Authority of Youth Welfare

- 1.2** Wherever in this Rule an obligation or duty is placed on a Licensee or otherwise a Licensee is authorized to do any act, then unless it is otherwise provided, such obligation, duty or act may be carried out by the Directors, Owners, Operators or Licensee.
- 1.3** References in this Rule to time periods are to be construed in accordance with the Gregorian calendar. Whenever in this Rule reference a period of time, such period will include every calendar day, except that:
- 1.3.1** When the last day of the period falls on a Friday or a Saturday, the period will end instead on the following Sunday; and
- 1.3.2** When the last day of the period falls on a UAE or Dubai public holiday, the period will end instead on the next day that is not a UAE or Dubai public holiday.
- 1.4** Unless the context otherwise requires, any reference in this Rule to a “person” includes a reference to a natural person, and to a corporate body, limited liability company, association or partnership and to the legal or personal representatives, legal successors and lawful assigns of any such person.
- 1.5** In the event of any inconsistency in this Rule or between this Rule and any other applicable law or regulation (whether issued by the Authority or otherwise), the Authority will determine the correct interpretation and each Licensee shall be so bound.
- 1.6** Any word(s) used in this Rule however not defined in the Definition shall have the meaning as contemplated under each respective Rules or Regulations

ARTICLE (2)

ISSUE OF LICENSES

2.1 Licences are issued by the Authority for the respective licence segments as set out below.

ARTICLE (3)

SEGMENTS AND ACTIVITIES

General

- 3.1 DHCC's licence categories are divided into segments and a number of activities may be carried out under each segment.
- 3.2 The Authority publishes Guidelines for certain licensing activities explaining the permitted specific activities under each main activity type. For the avoidance of doubt, in the event of any conflict or contradiction between the Guidelines and this Rule, the activity classification in this Rule shall prevail.
- 3.3 A person shall not carry on (or purport to carry on) any business in the UAE outside the zone solely on the basis of a license granted pursuant to this Rule.

Certain Restrictions and Requirements

- 3.4 Licensees are required to obtain a relevant Operating Permit from DHCR at the issuance of the license and the license renewal, operations shall not commence until all permits and licenses are in place.
- 3.5 License fees under segment **Clinical – Inpatient**, covers all related activities that fall under segments Clinical Outpatient, Diagnostic Centre and Medical Laboratories, and Pharmacy.

ARTICLE (4)

ADDING ADDITIONAL SEGMENTS TO AN EXISTING LICENCE

- 4.1 Where a licensee wishes to add an additional segment to its license, if granted a fee will be applied.

Fees for additional items on licences

- 4.2 Licensees may on application include following information's relevant to their license upon payment of the prescribed fees:

Listing information	Fees (AED)
Activity within segment (per activity exceeding the limit)	1,000.00
University Name (per university)	1,000.00
Listing of Multiple Locations (per additional location)	5,000.00

ARTICLE (5)

LIMITATIONS ON LICENCE ACTIVITIES

5.1 Healthcare

5.1.1 Any commercial license under Segment Clinical – Outpatient must contain specialties based on the list contained in this Rule. Refer to Appendix 3.

5.1.2 Issuance and renewal of licenses for the Healthcare cluster Segments and Activities are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as indicated on the list of share capital contained in this Rule. Refer to Appendix 1.

5.2 Education

5.2.1 Issuance of a license for the activity Branch University will only be granted to bona fide branches of an approved foreign university or college and in case that university or college exercises full control over the operation and management of the branch and is subject to obtaining an Academic Authorization from the KHDA.

- 5.2.2** Licensees under the Education Segment shall ensure that an initial approval of Academic Authorization from the KHDA is obtained prior to issuance of the license.
- 5.2.3** Licensees under Early Learning Centre (Nursery) shall each ensure that they obtain the approval of the KHDA and/or Ministry of Education, prior to the issuance of the license.
- 5.2.4** Licensees under the Higher Education Provider shall each ensure that all students enrolled with the Licensee are provided with a valid student identity card.
- 5.2.5** For Licensees providing Continuing Medical Education (CME) and Professional and Continuing Professional Development (CPD), KHDA authorization is not mandatory prior to the issuance of the license or at license renewal
- 5.2.6** Issuance and renewal of licenses for the Education cluster Segments and Activities are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as indicated on the list of share capital contained in this Rule. Refer to Appendix 1.

5.3 Wellness

- 5.3.1** Issuance and renewal of licenses for the Wellness Cluster are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai contained in this Rule. Refer to Appendix 1.

5.4 Hospitality

- 5.4.1** A license for Hospitality Segment is subject to obtaining a classification from the Department of Tourism and Commerce Marketing and applicable annual license fees.
- 5.4.2** Issuance and renewal of licenses for the Hospitality Cluster are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as indicated in this Rule. Refer to Appendix 1.

5.5 Retail

- 5.5.1** Licensees with the Activities under Retail Cluster shall take either the form of a branch of a UAE license company or an FZ LLC.
- 5.5.2** Issuance and renewal of licenses for the Retail Segments and Activities are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as contained in this Rule. Refer to Appendix 1.
- 5.5.3** Any local sales of the imported products are subject to the UAE customs and laws and regulations.

5.6 Business Support

- 5.6.1** Issuance and renewal of licenses for the Business Support cluster Segments and Activities are subject to obtaining appropriate approvals or no objection certificate from the relevant Authorities in Dubai as contained in this Rule. Refer to Appendix 1.
- 5.6.2** Issuance of Healthcare Architectural & Engineering consultancy, Business Events Management, Exhibition Organization & Management and Festival organization & Management is restricted to persons or organizations that are currently licensed to undertake that precise activity by the relevant authorities in Dubai or elsewhere in the UAE.
- 5.6.3** Issuance of a license for the Associations (Non-Profit) Segments will only be granted to a Non-profit organization registered within UAE that operates within UAE that operates on a Non-profit and non-commercial basis.

5.7 Support Services

- 5.7.1** Issuance and renewal of licenses for the Support Services Segments and Activities are subject to obtaining appropriate approvals or no objection certificate from the relevant authorities in Dubai as indicated on the list of share capital contained in this Rule. Refer to Appendix 1.
- 5.7.2** Issuance of any licence under the support service cluster activities are restricted to persons or organisations that are currently licensed to undertake that precise activity by the relevant authorities in Dubai or elsewhere in the UAE:

5.8 Property Services

- 5.8.1** Licensees under the Segment, Property Services, must obtain a No Objection Certificate from Real Estate Regulatory Authority (RERA) prior to issuance and renewal of license or any amendment of the share(s).
- 5.8.2** Issuance of a licence for the property Services is specifically restricted to the management of properties located in areas under the regulatory and administrative control of the Authority and for properties that are owned or leased by the Licensee. No person or corporate entity may provide property Services for properties located in the Free Zone except and to the extent that they hold a Property Services Licence. A Licensee is not permitted to provide Property Services whether by way of leasing, brokerage or sale of any properties located outside the Free Zone under any circumstances.
- 5.8.3** Where a property is managed and operated as set out in items Leasing and Management of others people's property and Self-Owned property leasing and Management services, such license must be maintained and renewed for as long as other Licensees are operating out of the property.

ARTICLE (6)

CAPITALISATION OF FREE ZONE LIMITED LIABILITY COMPANIES

- 6.1** For all activities and for the purposes of Regulation 8 2013 (the "**Company Regulations**"), the minimum capital of an FZ-LLC shall be as shown under each Segment/ Activity on the list of share capital contained in this Rule. Refer to Appendix 1.

ARTICLE (7)

REQUIREMENT FOR HOSPITALITY OPERATIONS

7.1 Incorporating the Owner Company and initial Licensing

- 7.1.1** The Owner must obtain a Registered Interest in the Hotel Establishment or in the land upon which the Hotel Establishment is to be constructed.
- 7.1.2** A Hotel License shall be specific to one Hotel Establishment. If a person wishes to own more than one Hotel Establishment such person shall be required to incorporate a Free Zone limited liability company in respect of each Hotel Establishment and obtain a Hotel License for each such company.
- 7.1.3** The Owner shall be licensed as an "Administration Office" for the entire construction process. The activity of the Owner will only be converted to a Hotel License or Hotel Apartment License once construction of the Hotel Establishment has been substantially completed, the Hotel Establishment has been classified and a Tourism License has been issued to the Owner.
- 7.1.4** If the proposed Hotel Establishment is yet to be constructed the Parent must incorporate the Owner prior to the commencement of construction.

7.2 Hotel Inspection, classification and Final Licensing

- 7.2.1** No Hotel Establishment may operate in the Free Zone without having a Classification.
- 7.2.2** The DTCM determines the Classification for all Hotel Establishments in accordance with its own policies and regulations. The Authority does not participate in the Classification process.
- 7.2.3** Once the Hotel Establishment has been classified and the Owner has been issued with a Tourism License, the Owner may obtain a Hotel License from the Authority.
- 7.2.4** Classification is an ongoing process and involves regular checks and inspections of the Hotel Establishment by DTCM. During the term of any Hotel License, the Owner shall ensure that the relevant Hotel Establishment is compliant with all regulations, directives, policies and procedures of DTCM. Any failure by the Owner or the relevant Hotel Establishment to comply with such regulations shall, upon

notification to the Authority by DTCM, constitute a breach of the DHCC Licensing Regulations.

- 7.2.5** If Owner of a Hotel establishment licensed in accordance with this rule shall not be required to obtain a separate operating license in respect of the operation of such Hotel Establishment, nor shall any third party operator engaged by the owner be required to obtain such a license

7.3 Food, Beverage and Retail Outlets in Hotel Establishment

- 7.3.1** Outlets in Hotel Establishment which are owned and operated by the Owner shall not be required to obtain a separate Free zone license unless such Outlet is not pre-requisite of the Hotel Establishment's classification

- 7.3.2** Food and Beverage Outlets in a Hotel Establishment are subject to obtaining appropriate approvals and permits from Dubai Municipality and any other relevant government authorities.

ARTICLE (8)

FORMATION OF A HOLDING COMPANY

- 8.1** Activities under the segment Formation of a Holding Company, cannot be combined with an activity listed in any other segment.
- 8.2** Activities 7.9.2 – 7.9.4 under the segment Formation of a Holding Company, cannot be registered without activity 7.9.1.

ARTICLE (9)

GENERAL

- 9.1** DHCR is authorized to issue the Guidelines pertaining to certain activities that cannot be combined with other activities.
- 9.2** DHCR is authorized to issue guidelines from time to time pertaining to the description of Licensing Segment and Activities and any additional requirements and restrictions **Issued** by the authority.
- 9.3** DHCR is authorized to request for any supporting document(s) in addition to the listed Documents for the issuance, renewal and amendment of License.

- 9.4 DHCR is obliged to abide with the conditions laid out by any external authority for the issuance, renewal and amendment of License.

This Rule shall take effect on the date of its issuance.

Issued in Dubai on December 01, 2016

**Vice Chairperson and Executive Director
Dubai Healthcare City Authority Regulatory**

APPENDIX 1

COMMERCIAL LICENSE FEES, ALLOWABLE ACTIVITIES, EXTERNAL APPROVAL AUTHORITIES AND SHARE CAPITAL

*Number of Activities allowed within each Segment

**Refer to 3.6

Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Clinical Inpatient **	General/Specialty Hospital <=50 Beds	25,000	One		1,000,000
	General/Specialty Hospital 51-100 Beds	29,000	One		1,000,000
	General/Specialty Hospital 101- 150 Beds	37,000	One		1,000,000
	General/Specialty Hospital 151 Beds above	45,000	One		1,000,000
	Hospital - Teaching	45,000	One	MOHESR KHDA	1,000,000
	Hospice Care Centre	15,000	One		100,000
	Long Term Care Centre/ Nursing Home	15,000	One		100,000
	IP Rehabilitation Centre	15,000	One		100,000
Clinical Outpatient	OP Surgical Clinic	15,000	One		100,000
	OP Surgical Clinic with OPD Clinics	15,000	One		100,000
	Multi-Speciality Clinic	15,000	One		100,000
	Single Speciality Clinic	15,000	One		100,000
	Clinical Support Facility	15,000	One		100,000
	OP Rehabilitation Centre	15,000	One		100,000
	Renal Dialysis Centre	15,000	One		100,000
	Gastrointestinal Endoscopy Centre	15,000	One		100,000
	Fertility Centre	15,000	One		100,000



Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Clinical Outpatient	Telemedicine Centre	15,000	One	MOH	100,000
	Sleep Medicine centre	15,000	One		100,000
	School / Nursery Clinic	15,000	One		100,000
	Home Health Services	15,000	One		100,000
	First Aid Unit	15,000	One		50,000
	Medical Fitness Centre	15,000	One		50,000
Diagnostic Centre & Medical Laboratories	Radio Diagnostic Centre	15,000	One		50,000
	Diagnostic Centre (Clinical & Radiology)	15,000	One		50,000
	Non-Diagnostic Medical Laboratory	15,000	One		50,000
	Clinical Laboratory	15,000	One		50,000
Pharmacy	Community Pharmacy	15,000	One		50,000
Patient Escort Service	Patient Escort Service	15,000	One		50,000
Higher Education Provider	University - MOHESR Accredited	15,000	One	MOHESR KHDA	100,000
	Branch University	15,000	One	MOHESR KHDA	Nil
Professional and Management Development Training	Continuing Medical Education (CME)	15,000	One	KHDA	50,000
	Continuing professional Development (CPD)	15,000	One	KHDA	50,000

Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Professional and Management Development Training	Management Training	15,000	One	KHDA	50,000
Technical and Occupational Skills	Health Care Awareness Training	15,000	One	KHDA	50,000
Technical & Vocational Education & Training	Technical & Vocational Education & Training Centre	15,000	One	KHDA	50,000
School	Kindergarten (KG)	15,000	One	KHDA	50,000
	School - Primary	15,000	One	KHDA	50,000
	School - Preparatory	15,000	One	KHDA	50,000
	School - Secondary	15,000	One	KHDA	50,000
Early Learning Centre (Nursery)	Early Learning Centre (Nursery)	15,000	One	KHDA/ MOE	50,000
Educational Support Services	Educational Consultancies	15,000	One	KHDA	50,000
	University Placement services	15,000	One	KHDA	50,000
	Academic Representative services	15,000	One	KHDA	50,000
	Educational Management Services	15,000	One	KHDA	50,000
Personal Care Centre	Dieting & Weight Control Services	15,000	Two		50,000
	Henna Salon	15,000	Two	DMPH	50,000
	Gents Health Spa	15,000	Two	DMPH	50,000
	Ladies Health Spa	15,000	Two	DMPH	50,000
	Gents Haircutting & Hair Dressing Saloon	15,000	Two	DMPH	50,000

	Ladies Haircutting & Hair Dressing Saloon	15,000	Two	DMPH	50,000
Personal Care Centre	Children Haircutting	15,000	Two	DMPH	50,000
	Ladies Cosmetic & Personal Care Centre	15,000	Two	DMPH	50,000
	Gents Cosmetics & Personal Care Centre	15,000	Two	DMPH	50,000
Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Wellness Studio	Yoga Studio	15,000	Two	YSW	50,000
	Pilates Centre	15,000	Two		50,000
	Dance Studio	15,000	Two		50,000
	Sports Centre	15,000	Two	YSW	50,000
	Men Physical Fitness Centre	15,000	Two	YSW	50,000
	Ladies Physical Fitness Centre	15,000	Two	YSW	50,000
	Child Amusement Arcade	15,000	Two		50,000
Medical Tourism	Medical Tourism Facilitator	15,000	One		50,000
Residential Care Home	Residential Care Home	15,000	One		50,000
Research & Development Centre	Research Centre – Clinical	15,000	One		50,000
	Clinical Research Organization (CRO)	15,000	One		50,000
	Research & Development Centre	15,000	One		50,000
Hospitality	Five Star Hotel	45,000	One	DTCM	3,000,000
	Four Star Hotel	30,000	One	DTCM	2,000,000
	Three Star Hotel	20,000	One	DTCM	1,000,000
	Hotel Apartment – Deluxe	25,000	One	DTCM	2,000,000

	Guest House	15,000	One	DTCM	500,000
Hospitality	Hotel Administrative Office	15,000	One		50,000
Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Food & Beverage	Floating Restaurant	15,000	One	DMFC & DMDI & DMCA	50,000
	Restaurant	15,000	One	DMFC & DMDI	50,000
	Coffee Shop	15,000	One	DMFC & DMDI	50,000
	Cafeteria	15,000	One	DMFC & DMDI	50,000
	Juice & Soft drinks Shop	15,000	One	DMFC	50,000
	Ice Cream Shop	15,000	One	DMFC	50,000
	Pastry Trading	15,000	One	DMFC	50,000
	Bakery	15,000	One	DMFC	50,000
	Organic Stores	15,000	Two	DMFC	50,000
Community Outlet	Department Store	15,000	One	DMFC & DPS	50,000
	Hypermarket	15,000	One	DMFC & DPS	50,000
	Supermarket	15,000	One	DMFC	50,000
	Convenience Store	15,000	One	DMFC	50,000
	Grocery Store	15,000	One	DMFC	50,000
	Speciality Store	15,000	One		50,000
	Mini Store	15,000	One		50,000
	Nutritional Product Store	15,000	One		50,000
	Stationery	15,000	One		50,000

Community Outlet	Bookstore	15,000	One	NMC	50,000
Community Outlet	Digital Printing and Copying	15,000	One		50,000
	Commercial Library	15,000	One	NMC	50,000
Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Community Outlet	Music and Video	15,000	One	NMC	50,000
	Flower Shop	15,000	One	DMPPH	50,000
	Promotional Gift Preparation	15,000	One		50,000
	Photo Studio	15,000	One		50,000
	Optical Centre	15,000	One		50,000
	Computer & Electronic Accessories	15,000	One		50,000
	Telephone Accessories	15,000	One		50,000
	Healthcare Equipment & Furniture Trading	15,000	One		50,000
	Para-Pharmaceutical Products Trading	15,000	One		50,000
	Medical, Surgical Equipment & Instruments Trading	15,000	One		50,000
	Perfumes & Cosmetics Trading	15,000	One		50,000
	Beauty & Personal Care Equipment Trading	15,000	One		50,000
	Beauty & Personal Care Requisites Trading	15,000	One		50,000
	Trading in Jewellery	15,000	One	DPS (Dubai Police)	50,000
	Gift Shop	15,000	One		50,000
Recreation Facilities	Theatre and Cinema	15,000	One	NMC	50,000
	Waterpark	15,000	One	DM	50,000

	Auditorium	15,000	One	DM	50,000
	Theme Park	15,000	One	DM	50,000
Consultancy	Market Research Consultancy	15,000	One		50,000
Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Consultancy	Management Consultancy	15,000	One		50,000
	IT Consultancy	15,000	One		50,000
	Project Management Consultancy	15,000	One		50,000
	Healthcare Architectural & Engineering Consultancy	15,000	One	DM	50,000
	Hospital Management Consultancy	15,000	One		50,000
Healthcare Consultancy	Healthcare Management Consultancy	15,000	One		50,000
	Pharmaceutical Consultancy	15,000	One		50,000
	Healthcare Quality Consultancy	15,000	One		50,000
Healthcare Management	Healthcare Management	15,000	One		50,000
	Healthcare Accreditation Certification	15,000	One		50,000
	Medical Transcription Services	15,000	One		50,000
	Medical Billing Service	15,000	One		50,000
	Medical Coding Service	15,000	One		50,000
	Healthcare Facility operator	15,000	One		50,000
Facility Management	Non-Healthcare Facility Operator	15,000	One		50,000

Association (Non-Profit)	Professional Association	15,000	One	IACAD or Equivalent	50,000
Executive Search	Executive Search	15,000	One		50,000
Outsource	Operations Support	15,000	One		50,000
Event Management	Business Events Management	15,000	One	DTCM/DE D	50,000
	Exhibition Organisation Management	15,000	One	DTCM/DE D	50,000
Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Event Management	Festival Organisation Management	15,000	One	DTCM/DED	50,000
Formation of a Holding Company	Holding of stocks or shares in	15,000	One		2,000,000
	Healthcare project companies	15,000	One		2,000,000
	Provide funds, guarantees and	15,000	One		2,000,000
	Finance to its subsidiary	15,000	One		2,000,000
	Companies	15,000	One		2,000,000
Support Service	Third party Administrator (TPA)	15,000	One	FIA	Branch of UAE Company
	Insurance Agent	15,000	One	FIA	Branch of UAE Company
	Accident and liability Insurance	15,000	One	FIA	Branch of UAE Company
	Courier Services	15,000	One	DTCM	Branch of UAE Company
	Travel Agency	15,000	One	DTCM	Branch of UAE Company

	Tour Service	15,000	One	DTCM	Branch of UAE Company
	Valet Parking services	15,000	One		Branch of UAE Company
	Commercial Bank	15,000	One	Central Bank UAE	Branch of UAE Company
	Banking Service	15,000	One	Central Bank UAE	Branch of UAE Company
	Money Exchange	15,000	One	Central Bank UAE	Branch of UAE Company
	Facility Management Services	15,000	One		Branch of UAE Company
	Interior Decoration	15,000	One		Branch of UAE Company
	Document Clearing Services	15,000	One		Branch of UAE Company
	Document & Data Verification Services	15,000	One		Branch of UAE Company
	Car Washing & Cleaning	15,000	One		Branch of UAE Company
Support Service	Ready-Made Garments	15,000	One		Branch of UAE Company
	Catering Services	15,000	One	DM	Branch of UAE Company
Segment	Activity	License Fees (AED)	Activities*	External Approval	Share Capital (AED)
Regional Head Quarters	Marketing Office	15,000	One		50,000
	Representative Office Healthcare	15,000	One		50,000

	Representative Office Pharmaceutical	15,000	One		50,000
	Representative Office	15,000	One		50,000
	Administrative Office	15,000	One		50,000
	Back Office	15,000	One		50,000
	Call Center	15,000	One		50,000
Property Services	Real Estate Developer	15,000	One	RERA	50,000
	Leasing & Management of Other People's Property	15,000	One		50,000
	Self-owned Property Leasing & Management Services	15,000	One		50,000
	Real Estate Leasing Brokerage	15,000	One		50,000
	Real Estate Management Supervision Service	15,000	One		50,000
	Owners Associations Management services	15,000	One		50,000
	Real Estate Representative Office	15,000	One		50,000
	Real Estate – Administrative Office	15,000	One		50,000

APPENDIX 2

LICENSING SEGMENTS AND ACTIVITIES

CLUSTER (1)

HEALTHCARE

1.1 Clinical – Inpatient

1.1.1 General Hospital

A healthcare operator that provides facilities and services with no less than 50 beds which can accommodate patients for the diagnosis, treatment and care of such patients over a period exceeding 24 hours and provides medical and surgical care of acute illness, injury or infirmity and may provide obstetrical care. A General Hospital is expected to provide diagnostic radiology services and clinical laboratory services and, in which all diagnoses, treatment or care are administered by or performed under the direction of healthcare professionals licensed to practice medicine and surgery in DHCC.

1.1.2 Specialty Hospital

A healthcare operator that provides facilities and services which can accommodate patients for the diagnosis, treatment and/or care of such patients over a period exceeding 24 hours. A Specialty Hospital provides specialized services for one type of care, such as maternity, orthopedics, pediatrics, psychiatry, plastic surgery, etc., and in which all diagnoses, treatment or care are under the direction of persons licensed to practice medicine and surgery in DHCC.

1.1.3 Hospital-Teaching

A healthcare operator being a General Hospital that provides facilities and services with no less than 100 beds which can accommodate patients for the diagnosis, treatment and/or care of such patients over a period exceeding 24 hours and provides medical and surgical care of acute illness, injury or infirmity and may provide obstetrical care. A Teaching Hospital provides facilities for giving instruction to medical students of a medical school as evidenced by a written agreement between the hospital and the university's medical school with which it is affiliated, and is approved by the concerned authorities for providing graduate and/or post-graduate medical education under the direction of persons licensed to practice medicine and surgery in DHCC.

1.1.4 Hospice Care Centre

A healthcare operator which provides facilities and services on a 24-hour basis to individuals requiring palliative care pursuant to the orders of the physician with responsibility for delivering an interdisciplinary healthcare program, which provides a continuum of medically supervised palliative and supportive care for chronically ill or terminally ill patients and their families. A Hospice / Palliative program may include services at home, outpatient and facility based services.

1.1.5 Long Term Care Centre/ Nursing Home

A healthcare operator that provides residential care with facilities and services on a 24-hour basis to meet the medical and non-medical needs of residents. Residents may require continual nursing care including supervision or assistance with activities of daily living; coordination of services by outside health care providers; and monitoring of resident activities to help to ensure their health, safety, and well-being. Some Long Term Care Centers may care only for people requiring minimal assistance, while others may offer more intensive services, including dementia-specific care.

1.1.6 Inpatient Rehabilitation Centre

A healthcare operator that provides inpatient facilities and services for the rehabilitation of patients with various behavioural, psychological, neurological, musculoskeletal, orthopaedic and other medical conditions. It provides an integrated program of: medical evaluation services, and psychological, social or vocational evaluation services, under competent professional supervision, and in the case of which, the major portion of the required evaluation and services is furnished within the facility, and either operated in connection with a hospital, or all medical and related health services are prescribed by, or are under the general direction of persons licensed to practice medicine or surgery in DHCC.

1.1.6.1 Inpatient Behavioural Rehabilitation Centre

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of adult patients and children with behavioural disorders or disabilities. It provides an integrated program of: medical evaluation services, and psychological, social or vocational evaluation services supported by behavioural and occupational therapies, and furnished within the centre, or either operated in connection with a hospital, or all medical and related health services are prescribed by, or are under the general direction of persons licensed to practice medicine or surgery in DHCC.

1.1.6.2 Inpatient Physical Rehabilitation Centre

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of adult patients with physical impairments or disabilities. It provides an integrated program of medical services including physical medicine and rehabilitation, neurology and pain medicine, supported by psychology and behavioural, occupational and speech therapies and psychological, social or vocational evaluation services supported by behavioural and occupational therapies. These are furnished within the centre, or either operated in connection with a hospital. All medical and related health services are prescribed by, or are under the general direction of persons licensed to practice medicine in DHCC.

1.1.6.3 In Patient Paediatric Rehabilitation Centre

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of paediatric patients with physical and/or behavioural disorders, impairments or disabilities. It provides an integrated program of medical services including paediatric and adolescent rehabilitation, physical medicine and rehabilitation, neurology, pain medicine and psychiatry, supported by psychology and behavioural, occupational and speech therapies, and psychological, social or vocational evaluation services supported by behavioural and occupational therapies. These are furnished within the centre, or either operated in connection with a hospital. All medical and related health services are prescribed by, or are under the general direction of, persons licensed to practice paediatrics in DHCC.

1.2 Clinical – Outpatient

1.2.1 Outpatient Surgical Clinic

1.2.1.1 Class A

1.2.1.2 Class B

1.2.1.3 Class C-M

1.2.1.4 Class C

A freestanding ambulatory surgery center mainly providing surgical procedures and services for patients who do not require hospitalization or overnight stay, An Outpatient Surgical Clinic may also provide diagnostic services. Each OP Surgical Clinic shall be classified according to the American Association for Accreditation of Ambulatory Surgery Centers as a Class A, Class B, Class C-M, or Class C Day Surgery Center.

1.2.2 Outpatient Surgical Clinic with OPD clinics

- 1.2.2.1 Class A**
- 1.2.2.2 Class B**
- 1.2.2.3 Class C-M**
- 1.2.2.4 Class C**

A freestanding ambulatory surgery center mainly providing surgical procedures and services for patients who do not require hospitalization or overnight stay, An Outpatient Surgical Clinic may provide outpatient services for other medical specialties including diagnostics. Each OP Surgical Clinic with OPD Clinics shall be classified according to the American Association for Accreditation of Ambulatory Surgery Centers as a Class A, Class B, Class C-M, or Class C Day Surgery Center.

1.2.3 Multi-Specialty Clinic

A licensed outpatient clinic that is a free standing medical facility, medical office or outpatient department that specializes in delivering a wide range of health services, which may include diagnostics and CAM services, to patients that do not need an overnight stay.

1.2.4 Single Speciality

A licensed outpatient clinic that is a medical office providing a single health service to patients including a service in either preventive health, primary care, medical specialties and/or therapeutic outpatient services, or a CAM service.

1.2.5 Clinical Support Facility

A facility that provides ancillary services in support of the clinical assessment such as Physical Therapy, Occupational Therapy, etc.

1.2.6 Outpatient Rehabilitation Centre

1.2.6.1 Outpatient Behavioural Rehabilitation Centre

A healthcare operator that provides specialized outpatient services for the rehabilitation of adult patients and children with behavioural disorders or disabilities through an integrated program of medical services, including psychological, social or vocational evaluation services, supported by behavioural and occupational therapies, under the general direction of, persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

1.2.6.2 Outpatient Physical Rehabilitation Centre

A healthcare operator that provides specialized outpatient services for the rehabilitation of adult patients with physical impairments or disabilities through an integrated program of medical services, including physical medicine and rehabilitation, neurology and pain medicine, supported by psychology and behavioural, occupational and speech therapies, under the general direction of, persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

1.2.6.3 Outpatient Paediatric Rehabilitation Centre

A healthcare operator that aims to enhance and restore functional ability and quality of life to pediatric patients with physical and/or behavioral disorders, impairments or disabilities through an integrated program of medical services, including paediatric and adolescent rehabilitation, physical medicine and rehabilitation, neurology, pain medicine and psychiatry, supported by psychology and behavioural, occupational and speech therapies, and psychological, social or vocational evaluation services supported by behavioural and occupational therapies under the general direction of persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

1.2.7 Renal Dialysis Centre

A healthcare operator that provides maintenance hemodialysis for patients with assisted Dialysis or training and support services for self-Dialysis to renal disease patients that do not require an overnight stay. The center is managed under the general direction of persons licensed to practice Nephrology in DHCC.

1.2.8 Gastrointestinal Endoscopy Centre

A healthcare operator that provides diagnostic and therapeutic gastrointestinal endoscopy procedures for patients not requiring an overnight stay. The center is managed under the general direction of persons licensed to practice Gastroenterology in DHCC.

1.2.9 Fertility Centre

A freestanding healthcare facility providing artificial reproductive techniques including surgical, clinical and biological procedures that are necessary to effectuate extracorporeal conception. Services include Assisted Reproduction Technology, Obstetrics and Gynaecology, Ultrasonography, Medical Imaging and Pharmacy/Medication management. Patients do not require hospitalization or an overnight stay.

1.2.10 Telemedicine Centre

A facility providing clinical healthcare at a distance using telecommunication and information technologies. These include medical diagnostic services, health informatics, video telephony, etc., under the general direction of persons licensed to practice in the related field of medicine in DHCC.

1.2.11 Sleep Medicine Centre

A free standing facility dedicated to the diagnosing and treatment of sleep disorders, and related medical and psychological disorders under the general direction of persons licensed to practice in the related field of medicine in DHCC

1.2.12 School / Nursery Clinic

An outpatient clinic within a school intended to provide basic medical care, examining school student, prescribing proper treatments and refer them to the specialist/primary health center if required. School clinic services are provided by a Licensed Registered Nurse under the supervision and direction of a General Practitioner or Pediatrician licensed to practice in DHCC

1.2.13 Home Healthcare Provider

A hospital service provider (general or specialty), engaged in arranging and providing for the continuum of the hospital directed medical care services at the patient's place of residence.

1.2.14 First Aid Unit

A first aid room or medical room is a room in an establishment (e.g. a school, factory, sports venue or airport) to which someone who is injured or taken ill on the premises can be taken for first aid and to await the arrival of professional emergency medical services.

1.2.15 Medical Fitness Centre

A facility that is responsible to provide all Medical Fitness screening required for the applicants of residence visas in DHCC. The range of healthcare services may include specialities in diagnostic services (radiological and clinical laboratory), general medicine and internal medicine.

1.3 Diagnostic Centre & Medical Laboratories

1.3.1 Clinical Laboratory

A healthcare facility in which procedures for the biomedical examination of the human body performed through testing of blood, body fluids and tissues by: chemistry,

hematology microbiology, serology, cytology, histology, immunohematology, cytogenetics, molecular genetics or other forms of examinations to obtain information for diagnosis, prophylaxis or treatment of humans.

1.3.2 Radio Diagnostic Centre

A facility in which a radiology and diagnostic imaging system(s) are used for the purpose of diagnosis or visualization. The range of services including general radiography, fluoroscopy, mammography, CT scanning, magnetic resonance imaging (MRI), PET CT, PET MR and Bone dosimeter, ultrasound and any other Radiology procedures. Facilities may specialize in only one of these areas or may provide a mix of services.

1.3.3 Diagnostic Centre (Clinical Laboratory & Radiology)

A facility providing both services described **1.3.1** and **1.3.2**

1.3.4 Non-Diagnostic Medical laboratory

1.3.4.1 Stem Cell Processing/Storage Centre

A healthcare operator that provides facilities and services for the procurement, testing, processing, preservation and storage of human cord blood, bone marrow and peripheral blood derived stem cells.

1.3.4.2 Therapeutic Biological Product Manufacturing Laboratory

A facility for the manufacture of biological products for therapeutic use, excluding human cord blood, bone marrow and blood derived stem cells.

1.4 Pharmacy

1.4.1 Community Pharmacy

A licensed pharmacy that is independent and that is not connected to or affiliated with any other healthcare operator. Licensed to prepare, formulate, dispense, exhibit or sell a medical product directly to customers and according to UAE federal laws and DHCA regulations. It is operated and managed by a licensed pharmacist.

1.5 Patient Support Service

1.5.1 Patient Escort Service

Provides services and qualified healthcare professionals for the escort of patients, including the conveying and transportation of patients to and from their homes or healthcare establishments to hospitals and other healthcare facilities regionally and internationally.

CLUSTER (2)

Education

2.1 Higher Education Provider

2.1.1 University (MOHE Accredited)

A University licensed and accredited by the UAE Ministry of Higher Education and Scientific Research and authorized by the KHDA in the UAE.

2.1.2 Branch University

An international branch of a University accredited and licensed as a university in its home country and authorized by the KHDA in the UAE.

2.2 Professional and Management Development Training

2.2.1 Continuing Medical Education (CME)

A centre providing non-degree certification in healthcare related vocational and technical skills. Skills enhancement courses offered to professionals in the healthcare industry in order to upgrade their knowledge related to their respective fields. Example: Updating doctors; Training of healthcare professionals; Hearing aid technology; Massage (medical); Medical laboratory technology; Medical x-ray techniques; Nutrition and dietetics; Optical lens making; Orthopaedic prosthetics; Para-medical programmes; Pharmacy (introduction to new/ alternative medication); Physiotherapy; Radiotherapy; Speech and therapy; Rehabilitation; Nursing; First Aid.

2.2.2 Continuing Professional Development (CPD)

Continuing Professional Development (CPD) is the means by which people maintain their knowledge and skills related to their health professions.

2.2.3 Management Training

Enhance skills that prepare professionals to face the wide array of challenges involved in supervising people and managing systems and projects

Area of Scope includes: Administration; Organizational theory and behaviour; Leadership skills; Customer Service; Executive development; Quality assurance & audits; Negotiation skills; Coaching & mentoring; and Entrepreneurial skills.

2.3 Technical & Occupational Skills

2.3.1 Health Care Awareness Training

(Skills enhancement courses offered to professionals in the healthcare industry in order to upgrade their knowledge related to their respective fields).

Health Awareness: raising knowledge of causes and prevention techniques of diseases for healthy living.

Scope: Updating doctors; Training of healthcare professionals; Hearing aid technology; Massage (medical); Medical laboratory technology; Medical x-ray techniques; Nutrition and dietetics; Optical lens making; Orthopedic prosthetics; Para-medical programs; Pharmacy (introduction to new/ alternative medication); Physiotherapy; Radiotherapy; Speech and therapy; Rehabilitation; Nursing; First Aid.

2.4 Technical and Vocational Education and Training

2.4.1 Technical and Vocational Education and Training Centre

Credit-bearing technical and vocational education and training qualifications that are endorsed by the National Qualification Authority (NQA) and are recognized throughout the UAE (both Knowledge and Skills Based Qualifications and Application Based Qualifications).

2.5 School

A School operation of an existing accredited school from an approved country or one following the IB System of Education compressing some or all of the following activities:

2.5.1 Kindergarten (KG)

Includes specialized firms which act as preschool educational institutions as well as being a transition from home to school, it involves adopting edutainment concepts, learn children how to communicate, play and interact with each other, help children to communicate.

2.5.2 Primary

A school operation of an existing accredited school from an approved country or one following the IB System of Education.

2.5.3 Preparatory

A school operation of an existing accredited school from an approved country or one following the IB System of Education.

2.5.4 Secondary School

A school operation of an existing accredited school from an approved country or one following the IB System of Education.

2.6 Early Learning Centre (Nursery)

2.6.1 Early Learning Centre (Nursery)

An establishment licensed for providing education and skills development under the age of six according to programs/curriculums certified by the KHDA or MOSA (if applicable) suitable to their ages and groups.

2.7 Educational Support Services

2.7.1 Educational Consultancies

An entity that specializes in offering advice to educational service providers; the consultancy could focus on providing guidance regarding:

- The establishment or improvement of educational services;
- The development of academic curricula, teaching and training programs, educational assessment;
- Education provider/ service management systems

Examples: Curriculum development; Professional development workshops for teachers and administrators; Assessment systems – development and implementation; Performance management and education providers' leadership development; education provider information management systems; Establishment of new/ expansion of education providers; Strategic planning (Educational); Financial Management (Educational)

2.7.2 University Placement Services

An entity that offers student recruitment services for Universities outside/inside the UAE. Scope: Student counselling; Student consulting services; Paper work and necessary procedures for student's admission; and Paperwork necessary for travel, visa & accommodation services

2.7.3 Academic Representative Services

A representative office established in Dubai by any academic institution to facilitate academic exchange programs with its local counterparts, or market programs of the parent university. Scope: Promote and market programs offered by the parent university; Facilitate admission procedures for the parent university; and Facilitate exchange programs between the parent university and local partners

2.7.4 Educational Management Services

An entity responsible for administering the affairs of educational institutions formed under their governance or providing infrastructural support to Early Learning Centres, Schools, Training institutions and Higher Education Providers.

CLUSTER (3)

WELLNESS

3.1 Personal Care Centre

3.1.1 Dieting & Weight Control Services

Includes firms specialized in non-medical diet systems and weight loss or control programs including consultations, advice, support and regular follow-up in assistance with lifestyle changes. May provide meals, menu planning, education materials and audio-visual tapes.

3.1.2 Henna Salon

A Ladies Cosmetic and Care Centre specializing in Henna application.

3.1.3 Ladies Health Spa

A center which provides a variety of non-medical treatments to women with the aim of providing relaxation, rejuvenation, preventive healthcare, detoxification, fitness and general wellbeing.

3.1.4 Gents Health Spa

A center which provides a variety of non-medical treatments to men with the aim of providing relaxation, rejuvenation, preventive healthcare, detoxification, fitness and general wellbeing.

3.1.5 Ladies Hair Cutting & Hair Dressing Salon

Includes ladies' salons involved in beautification and hair care, including, hair washing, trimming, setting, dyeing, waving, straightening, as well as the makeup, henna, manicure, pedicure.

3.1.6 Gents Haircutting & Hair Dressing Salon

Includes firm salons involved in gents' hair dressing and personal grooming.

3.1.7 Children Haircutting

Includes firm salons involved in children hair dressing.

3.1.8 Ladies Cosmetic & Personal Care Centre

Includes firms licensed to provide cosmetic care services for ladies, including makeup, skin cleansing, skin hair removal, muscles treatment by special ingredients or exercises, also using ingredients to support hair strength, as well as nails treatment.

3.1.9 Gents Cosmetics & Personal Care Centre

Includes firms licensed to provide cosmetic care services for gents, including skin cleansing, skin hair removal, muscles treatment by special ingredients or exercises, also using ingredients to support hair strength.

3.2 Wellness Studio

3.2.1 Yoga Studio

Includes firms engaged in yoga instructions and practices to enable yogins through physical postures alleviate health problems, reduce stress and make the spine supple in contemporary times, also to use as a complete exercise program and physical therapy

3.2.2 Pilates Centre

A center providing the system of exercises using special apparatus, designed to improve physical strength, flexibility, and posture, and enhance mental awareness

3.2.3 Dance Studio

A dance studio normally includes a smooth floor covering or, if used for tap dancing, by a hardwood floor. The smooth vinyl floor covering, also known as a performance surface and commonly called "marley", is generally not affixed permanently to the underlying floor and can be rolled up and transported to performance venues if needed.

3.2.4 Sports Centre

Includes sport clubs licensed by competent authorities and which accommodate sport facilities for exercising including gymnastics, martial arts, court sports (basketball, tennis, squash, etc.) in order to optimize trainees' performance and qualify regional and international sport excellence

3.2.5 Men Physical fitness Centre

Includes firms which offer sport exercises training for men for attaining fitness and

losing weight, and may incorporate Sports, Yoga, Pilates and Dance.

3.2.6 Ladies Physical Fitness Centre

Includes firms which offer sport exercises training for women for attaining fitness and losing weight, and may incorporate Yoga, Pilates and Dance.

3.2.7 Child Amusement Arcade

Includes shops and indoor or open halls equipped with facilities for entertaining children of different age categories against fixed fees.

3.3 Medical Tourism

3.3.1 Medical Tourism Facilitator

Firms that provide the coordination of services to individuals crossing an international border seeking any kind of healthcare related services, delivered through preventive, diagnostic, therapeutic and/or health promotion means (This activity does not include Travel Agency Service).

3.4 Residential Care Home

3.4.1 Residential Care Home

A Residential Retirement setting for elderly individuals who require non-medical assisted living but is otherwise in good health. Such a Retirement Village ethos is built around security, flexibility and choice.

CLUSTER (4)

REASERCH & DEVELOPMENT (R&D)

4.1 Research & Development Centre

4.1.1 Research Centre – Clinical

An organisation or institute that performs healthcare sciences for the discovery, and further determination of the safety, efficacy and effectiveness of medications and pharmaceuticals, devices, diagnostic products and treatments intended for human use.

4.1.2 Clinical Research Organization (CRO)

Firms or individuals that offer clients a wide range of "outsourced" pharmaceutical research services to aid in the drug and medical device research and development process such as product development, formulation and manufacturing; clinical trial management, clinical, medical and safety monitoring; preclinical, toxicology, and clinical laboratory services for processing trial samples.

4.1.3 Research and Development Centre

An organisation or company conducting engineering, industrial scientific and applied research in connection with corporate or governmental innovation which is non-clinical in nature.

CLUSTER (5)

HOSPITALITY

5.1 Hotel Services

5.1.1 Five Star Hotel

Includes hotels offering upscale accommodations and superior service, in-room media amenities, full service accommodations offer diverse on-site eateries ranging from fine dining to casual dining and 24-hour room service, guest's access to concierge services, an on-site fitness facility and on-site pool, golf and water sports.

5.1.2 Four Star Hotel

Includes hotels offer a high level of superior services, luxurious facilities and amenities, provide live entertainment, offer formal dining and 24-hour room service, accommodations come decorated with stylish and modern décor, guests have access to a fitness centre and on-site pool, offering reception spaces.

5.1.3 Three Star Hotel

Includes hotels which, in addition to the standard two-star hotel, offer spacious accommodations, access to a fitness centre and swimming pools. On-site restaurants typically serve breakfast, lunch and dinner.

5.1.4 Hotel Apartment - Deluxe

Includes firms which furnish residential apartments with all requisites and means necessary for residential purposes. Such apartments are leased for relatively long periods in return for monthly or annual rent.

5.1.5 Guest House

Includes firms which offer furnished rooms to persons who are interested in temporary accommodation on the basis of daily rent and fixed prices. The role of such firms is limited to residence provision only excluding such services usually provided by hotels.

5.1.6 Hotel Administration Office

An administration office provides day to day support to Hotel (s) management including office management, reception, data entry and clerical functions.

CLUSTER (6)

RETAIL

6.1 Food & Beverage

6.1.1 Floating Restaurant

Includes ships, boats or yachts suitably equipped for dining on board, including serving the food and beverages while the ship is anchoring or on entertainment cruise Includes hotels.

6.1.2 Restaurant

Includes restaurants equipped with the suitable installations to prepare and serve food and snacks inside, as well as various beverages for immediate consumption by the public.

6.1.3 Coffee Shop

Retail provision of coffee, tea, juices, biscuits, certain sweet cakes and ice-creams for immediate consumption by the public.

6.1.4 Cafeteria

Retail provision of snacks, juices and beverages for immediate consumption by the public.

6.1.5 Juice & Soft Drinks Shop

Includes shops that provide fruits juices for immediate consumption and soft drinks.

6.1.6 Ice Cream Shop

Includes shops which prepare and sell ice cream to the public for immediate consumption, factories which produce ice cream on commercial scale and in standard size packs are classified under (1520)

6.1.7 Pastry Trading

Includes shops engaged in preparing and selling pastries directly to the public for immediate consumption, or selling un-cooked pastries to consumers in such a way that they can latter cook themselves.

6.1.8 Bakery

Includes preparing wide variety of types, shapes and sizes of bread by baking a dough of flour and water, it involves the brands with natural additives such as fruits and nuts and fats to improve flavor and color.

6.1.9 Organic Stores

Includes firms which offer Organic products for securing fitness.

6.2 Community Outlets

Any local sales of the imported products are subject to the UAE customs and laws and regulations.

6.2.1 Department Store

Includes commercial firms engaged in trading various consumer or capital goods which are placed in different sections according to type to facilitate the selling process, such sections include household furniture, textiles and linens, readymade garments, shoes, electric appliances, household utensils, perfumes, medicines, gifts, toys and foodstuff, such store may include a cafeteria to provide snacks includes firm salons involved in gent's hair dressing.

6.2.2 Hypermarket

Includes commercial firms engaged in trading various consumer goods which are placed in different sections according to type to facilitate the selling process, such sections include household furniture, textiles and linens, readymade garments, shoes, electric appliances, household utensils, perfumes, medicines, gifts, toys and foodstuff, such stores may include a cafeteria to provide snacks includes firm's salons involved in gents' hair dressing.

6.2.3 Supermarket

Includes commercial complexes involved in marketing consumer fresh, preserved and canned foodstuff, household utensils and tools, detergents and other consumer goods for personal use.

6.2.4 Convenience Store

Retail provision of general consumer goods.

6.2.5 Grocery Store

Includes commercial firms whose activities are based on the marketing of certain consumer products and goods, such as fresh, preserved and canned foodstuff, household utensils, and detergents.

6.2.6 Mini Store

Mini stores established in public access areas for retail purposes of consumer goods, such as refreshments, gifts, magazines and newspapers, as well as some personal goods and requisites.

6.2.7 Specialty Store

Retail provision of specialty goods.

6.2.8 Nutritional Products Store

Retail provision of dietetic and weight management products.

6.2.9 Stationery

Includes reselling stationary, such as copying and writing paper, notebooks, record books, various types of pens and pencils, rulers, sharpeners, paper perforators, paper clipping requisites, ready stamps, typewriters ribbons and other stationary materials, also, drawing requisites including geometrical drawing pencils, decorative pens, rulers, triangular rulers, colors, color pencils, ink, drawing paper and others.

6.2.10 Book Store

Retail provision of books, notebooks, office stationery.

6.2.11 Digital Printing and Copying

Retail provision of copying, binding of documents, audio or video duplication and related activities.

6.2.12 Commercial Library

Includes any place supplied with the essential materials such as scientific and literary books, references, periodicals, magazines and audio-visual aids by commercial, cultural and educational firms. It also includes firms which supply these materials and make available to others either through free lending or renting.

6.2.13 Music and Video

Retail provision of consumers of CDs, tapes, DVDs and similar media.

6.2.14 Flower Shop

Retail provision of flowers and plant arrangements.

6.2.15 Promotional Gifts Preparation

Companies that engrave and print names or drawings or stick photos and trademarks on promotional gifts such as pens, watches, stationery, etc.

6.2.16 Optical Centre

A facility licensed and equipped to examine sight, prepare medical glasses and apply contact lenses according to the report of an ophthalmologist.

6.2.17 Photo Studio

Retail provision of photography and photographic development services.

6.2.18 Computer and Electronic Accessories

Retail provision of computers of computer accessories and electronic accessories.

6.2.19 Telephone Accessories

Retail provision of telephone and telephone accessories (i.e. mobile phones, paging systems, telephones).

6.2.20 Healthcare Equipment & Furniture Supply

Firms that offer clients planning services for medical equipment and furniture and/or supply of these equipment and furniture.

6.2.21 Para-Pharmaceutical Products Trading

Includes reselling para-pharmaceutical products not directly used for medication or treatment, including plasters, after-shave lotions, creams, anti-smoking products, tooth pastes, mouth wash and others sterilization products.

6.2.22 Medical, Surgical Equipment & Instruments Trading

Includes reselling instruments and equipment used in hospitals and clinics for diagnosis, treatment, surgical operations, medicine and blood preservation, X-raying, sterilization, waste disposal, physical therapy and rehabilitation, also, manual kits

6.2.23 Perfumes & Cosmetics Trading

Includes reselling different types of concentrated or light perfumes whether manufactured synthetically or extracted from plant or animal sources, also cosmetics, such as body creams and lotions as well as various types of eye make-ups and facial cosmetics.

6.2.24 Beauty & Personal Care Equipment Trading

Includes reselling equipment and supplies used in beauty and hair salons, rehabilitation and personal care centres, also, health oriented equipment like pure and flavoured oxygen generators, relaxation and message equipment like chairs, beds, steam and sauna rooms, other similar ones unclassified as medical or sport equipment.

6.2.25 Beauty & Personal Care Requisites Trading

These include trading body care requisites and cleaning such as cotton buds, toothbrushes, picks, dental floss, combs, hairbrushes, nail and hair cutters and other requisites apart from the pharmaceuticals and cosmetics. Any local sales of the imported products are subject to the UAE customs and laws and regulations.

6.2.26 Trading in Jewelry

These include trading in jewelry and accessories. Any local sales of the imported products are subject to the UAE customs and laws and regulations.

6.2.27 Gift Shop

These include trading gift items and related accessories. Any local sales of the imported products are subject to the UAE customs and laws and regulations.

6.3 Recreational Facilities

6.3.1 Theatre and Cinema

A venue for viewing motion pictures ("movies" or "films"). These are commercial operations catering to the general public, who attend by purchasing a ticket. The movie is projected with a movie projector onto a large projection screen at the front of the auditorium.

6.3.2 Water Park

An amusement recreational venue that features water play areas, such as water slides, splash pads, spray grounds (water playgrounds), lazy rivers, or other recreational bathing, swimming, and barefooting environments.

6.3.3 Auditoriums

A venue to accommodate an audience in a building or standalone used for public meetings, lecture and performances

6.3.4 Theme Park

A specific type of amusement recreational park, themed to a certain subject or group of subjects, that includes entertainment attractions, rides, and other events, held in a fixed location that accommodates large numbers of people.

CLUSTER (7)

BUSINESS SUPPORT

7.1 Consultancy

7.1.1 Market Research Consultancy

Firms conducting field surveys and questionnaires to explore the opinion of consumers, producers and distributors on goods and services.

7.1.2 Management Consultancy

Firms providing administrative consultancies and studies to public departments and companies regarding administrative and performance analysis, internal policy formulation, organizational restructuring, strategic plans development and innovating work procedures.

7.1.3 IT Consultancy

Firms or individuals specializing in conducting healthcare IT needs assessment, programming and implementation of healthcare IT solutions, developing and managing functional Information Technology systems through computer networking, interfacing etc. to achieve IT system integration.

7.1.4 Project Management Consultancy

Firms that carry out technical and economic studies for different commercial and economic establishments including preparation of tender documents, prequalification of consultants and contractors, assessment of financial offers and follow up of execution on the technical and engineering levels. This does not include active project management of construction sites.

7.1.5 Healthcare Architectural & Engineering Consultancy

Firms or individuals specializing in healthcare related consultancy services for the design, construction, commissioning and maintenance of healthcare facilities.

7.1.6 Hospitality Management Consultancy

Includes managing hotels owned by others and licensed by the competent authorities, involving, supplying the personnel who carry out the duties and responsibilities, provided that the prevailing laws and regulations are observed.

7.2 Healthcare Consultancy

7.2.1 Healthcare Management Consultancy

Firms or individuals providing healthcare management consultancies and studies to public and private departments and companies regarding healthcare administration analysis, internal policy formulation, organizational restructuring, strategic plans development and innovating work procedures.

7.2.2 Pharmaceutical Consultancy

Firms or individuals providing services related to pharmaceutical organizations business strategies, business analysis, operations, IT systems, industry standards and quality oversight to ensure business compliance with authorities having jurisdiction.

7.2.3 Healthcare Quality Consultancy

Firms or individuals providing services related to healthcare standards, quality and compliance to ensure patients' and providers' safety.

7.3 Healthcare Management

7.3.1 Healthcare Management

Firms specializing in managing and operating Healthcare services.

7.3.2 Healthcare Accreditation Certification

Firms that operate as awarding organizations as they develop accredited qualification schemes.

7.3.3 Medical Transcription Service

Firms providing services that relate to preparation of medical reports based on dictation and/or medical records.

7.3.4 Medical Billing Service

Firms specializing in billing and collection services for healthcare providers.

7.3.5 Medical Coding Service

(Firms specializing in identification and documentation/data entry of medical codes that correspond to specific medical records.)

7.3.6 Healthcare Facility Operator

Firms that specialize in providing operational services that facilitate the management of healthcare provider(s) services.

7.4 Facility Management

7.4.1 Non-Healthcare Facility Operator

Firms that specialize in providing services that support the operations of non-healthcare providers including building management and FM services.

7.5 Association (Non-profit)

7.5.1 Professional Association

A non-profit organization registered within the UAE pertaining to Healthcare Services that acts in the public interest of a group of professionals to strengthen and develop the industry and community. Also it is formed for the purpose of serving a public or mutual benefit other than the pursuit or accumulation of profits for owners or investors.

7.6 Executive Search

7.6.1 Executive Search

Branch or Individuals that specialize in attracting and sourcing talented individuals in leadership, executive or professional roles and delivering best practice retainer based search services on behalf of client organizations.

7.7 Outsource

7.7.1 Operations Support

Licensees providing outsource services to Clients for office operations functions subject to the Guidelines issued by DHCR

7.8 Event Management

Note: Activities for this segment cannot operate in mainland Dubai

7.8.1 Business Events Management

Companies promoting and managing their own business events, or who are contracted by third parties to plan and manage corporate events.

7.8.2 Exhibition Organisation and Management

Companies providing organization and management of large-scale public showing for various industries held in large venues.

7.8.3 Festival Organisation and Management

Companies organizing and managing festivals for the local and international community.

7.9 Formation of a Holding Company

7.9.1 Holding of stocks or shares in Healthcare project companies

7.9.2 Provide funds, guarantees and finance to its subsidiary companies

7.9.3 Owning assets, acquiring rights and patents (intellectual property, trademarks, royalties, property and assets)

7.9.4 Management of the subsidiary companies of Healthcare projects

The company formed may undertake the below listed activities:

A. Holding of stocks or shares in Healthcare project companies

Establishing and holding shares and stocks in subsidiaries for healthcare projects. If the holding company wishes to hold shares in a subsidiary other than the healthcare project company then this will need the exceptional approval form the Group CEO of DHCA.

B. Provide funds, guarantees and finance to its subsidiary companies (subject to specific approval) Provide loans, guarantees and financing to its subsidiary. Licensee may not conduct any activity other than through their subsidiaries

C. Acquiring rights and patents (intellectual property, trademarks, royalties, property and assets) Intellectual property, assets, trademark, royalties, property and assets for healthcare projects. Licensee may not conduct any activity other than through their subsidiaries

D. Management of the subsidiary companies of Healthcare projects
Provide administrative, corporate function support and management of subsidiary companies. Licensee may not conduct any activity other than through their subsidiaries.

The Licensee may not conduct any activity other than that through their subsidiaries. For the avoidance of doubt, "A company is deemed to be a subsidiary company of a holding company in any of the following cases:

- a. If the holding company owns governing shares and control in the capital of such company and controls the formation of the Board of Directors thereof,
- b. If the company is a subsidiary of a subsidiary company.

7.9.5 Establishment and owning shares in other companies

This Includes holding companies forming or owning shares and or assets in any business or firms or enterprises which carry out activities related to Healthcare, real estate, hospitality, education within DHCC. This requires specific approval by the Group CEO of DHCA upon recommendation from the DHCR CEO.

CLUSTER (8)

SUPPORT SERVICES

8.1 Support Service

8.1.1 Third Party Administrator (TPA)

A Branch performing the administrative aspect of insurance claims processing. Licensee must obtain a No Objection Certificate from Federal Insurance Authority prior to issuance of license.

8.1.2 Insurance Agent

Includes firms which represent one or more insurance company/companies in dealing with the insured parties, policy buyers and insurance brokers; an establishment of that kind works for the account of the insurance company under a special contract. It represents the insurance company on the local level and is authorized to carry out business assigned to it, provided that all its acts and activities are approved by the company. It receives its remunerations from the company and not from the insured parties.

8.1.3 Accidents and Liability Insurance

Includes firms which execute all insurance operations against damages incurred as a result of individual accidents, work accidents, theft and robbery, trust breach, as well as car and vehicle insurance against crash, run-over and fall accidents, insurance against civil liability, engineering insurance, and other insurance modes which are generally established as insurance against accidents and liability.

8.1.4 Courier Services

Branch operation of a courier company licensed in Dubai or elsewhere in the UAE.

8.1.5 Travel Agency

Agents of international airlines authorized to reserve passengers' seats and sell travel tickets. This also includes travel offices involved in the same activity as intermediaries.

8.1.6 Tour Services

Includes firms which activate tourism inside and outside the country. They carry out all procedures and contacts with the competent authorities in order to arrange travel and stay procedures, facilitate transportation, prepare visits to tourist landmarks and other activities that contribute to the promotion of tourism. The activity includes school, scientific trips, summer or winter camps which carry recreational, cultural nature.

8.1.7 Valet Parking Services

Companies engaged in providing hotel and restaurants or other firms with employees to perform car parking services, in private or public parking lots, to the customers of said places.

8.1.8 Commercial Bank

Includes firms which regularly receive money from the public in the form of call, notice or time deposits, or invest loan instruments or deposit certificates to use them partially or fully in the granting of loans and advances for their account and on their own responsibility. This also includes firms which issue and receive checks, introduce public

and private loans, trade in foreign currencies or precious metals, open documentary credits, exchange travel cheques, and carry out other banking services.

8.1.9 Banking Services

Branch operation of a bank licensed in Dubai or elsewhere in the UAE for specific banking services.

8.1.10 Money Exchangers

Includes financial firms which work for their own account or the account of others in money exchange field, which is based on the purchase and sale of negotiable foreign currencies, monetary notes and coins. Their activities also include the purchase and sale of traveller's cheques, financial transfers and other exchange activities regulated by the laws and statutes of the Central Bank. This activity does not include firms working in financial and monetary brokerage.

8.1.11 Facilities Management Services

Companies that are specialized in managing other firms such as public utilities, movie houses, restaurants, parks, private schools and hospitals, industrial and commercial firms, all under prevailing laws and regulations.

8.1.12 Interior Decoration

(Includes interior decoration works, including wooden orioles, gypsum decoration of ceilings, flooring and curtains fixing as well as other similar complete works executed by the firm.)

8.1.13 Documents Clearing Services

Includes firms which undertake to submit documents of commercial and personal transactions belonging to others to government and non-government bodies and following up these documents pending finalization of their formalities. This also includes services related to translation such as typing, photocopying, attestation of documents etc.

8.1.14 Documents & Data Verification Services

Includes firms who undertake on behalf of governmental and private institutions, screening the documents submitted for employment as well as documents relating to transportation equipment and machinery offered for sale or export or being imported to disclose stolen and fake items. The process involves approaching the sources that issued the documents or equipment manufacturers for accreditation, the documents concerned are education certificates, professional licenses, employment history, registration certificates, imports declarations etc.

8.1.15 Car Washing & Cleaning

Includes firms engaged in car washing and cleaning services through immovable auto or manual washing stations, or through specially equipped movable vehicles which give such services in public and private parking places.

8.1.16 Ready-made Garments

Shops selling of all types of ready-made garments.

8.1.17 Catering Service

Includes firms engaged in catering contracting with schools, institutes, hospitals, airlines, ships and contractors with fresh meals cooked and prepared in own kitchens such firms must own necessary facilities to make the catering, also, other firms or possess technical potentials and skilled labor to prepare meals in the kitchens of said corporation.

CLUSTER (9)

REGIONAL HEAD QUARTERS

9.1 Regional Head Quarters

A new entity owned by a body corporate or regional branch office of an existing facility located in the UAE or foreign countries, that provide and coordinate the administrative, marketing, and customer service activities for the companies within its sphere of influence. Such a company promotes the products and services of its parent company and facilitates the conclusion of commercial contractual agreements between the company and its clients. However, such a company may not carry out any trading activity from the Zone.

9.1.1 Marketing Office

A marketing office branch office of an existing facility located in the UAE or foreign countries which ensures that the products and services of the parent company are marketed effectively in the specified region. This office covers work with distributors and manages the distribution network and advertising and promotional campaigns through the coordination of the media and marketing services.

9.1.2 Representative Office - Healthcare

A representative office branch office of an existing facility located in the UAE or foreign countries of a healthcare service provider company that promotes the products and services of its parent company, expands its activities, and facilitates the conclusion of commercial contractual agreements between the company and its clients. A representative office may not carry out any trading activity nor enter into commercial transactions and deals by itself.

9.1.3 Representative Office - Pharmaceutical

A branch office of an existing facility located in the UAE or foreign countries by a pharmaceutical company to notify and give information on the medicinal and chemical elements of their pharmaceuticals, and shall be contacted by the medical authorities in case undesired adverse effect

9.1.2 Representative Office

A representative office promotes the products and services of its parent company, expands its activities, and facilitates the conclusion of commercial contractual agreements between the company and its clients. A representative office may not carry out any trading activity nor enter into commercial transactions and deals by itself.

9.1.3 Administration Office

An administration office makes contacts and conducts follow-up of the parent company's activities and affairs, and works to promote the company abroad. Such an office may not carry out the work related to the company's activities nor have any trading activity inside the UAE.

9.1.4 Back Office

A back office provides discrete logistical, administrative and secretarial functions for a parent company's operations

9.1.5 Call Center

Call Center handles all complaints, reservations, orders, bookings, and general information inquiries by end users.

CLUSTER (10)

PROPERTY SERVICES

10.1 Property Services

10.1.1 Real Estate Developer

Includes holding companies formed with a prime role of creating and developing property projects, across residential, commercial and tourist facilities, also, to develop infrastructure that offer luxury lifestyle. Such projects are then offered for sale on a freehold basis, whether they are belonged to the licensee or others, and through a contract between the developer and the land owner. The developer must also register with the Property Developer guarantee Account before commencing the project.

10.1.2 Leasing and Management of Other People's Property

Includes firms engaged in managing commercial, residential, industrial buildings through contracting with the owner in order to re-lease on subcontracting bases also, handling contractual arrangements with the firms in- charge of maintenance, security and as well as issuing tenants contracts, such firms are not allowed to practice Leasing Brokerage.

10.1.3 Self -Owned Property Leasing and Management Services

Includes firms engaged in managing commercial, residential, industrial buildings owned by the owner and his first and second- degree relatives, also, handling contractual arrangements with the firms in-charge of maintenance, security and as well as issuing tenants contracts, such firms are not allowed to practice real estate Brokerage.

10.1.4 Real Estate Leasing Brokerage

Includes the firms which work as a connection link between landlords and tenants regarding property lease against remuneration, their role will end up when said parties reach an agreement.

10.1.5 Real Estate Management Supervisions Services

Includes firms specialized in managing and supervising properties as regarding contracting with the firms in charge of maintenance, cleaning and security services, handling the administrative issues for the property's owner, coordinate with lease brokers to find tenants for vacant units in the building, these firms are not allowed to practice selling, leasing or releasing properties

10.1.6 Owners Association Management Services

Includes firms specialized in managing and supervising the properties that are jointly owned and run by owners' associations, as regarding contracting with the firms in charge of maintenance, cleaning and security services, handling the administrative issues and the records of the building and the association, submitting periodical reports to the association, these firms are not allowed to practice property selling or purchasing or leasing brokering.

10.1.7 Real Estate Representative Office

This is an office established in Dubai by any international company or enterprise to represent it in UAE in order to market and promote the property that it owns outside UAE, or facilitate commercial deals between the mother company and its customers, such office is not allowed practice any activity or enter transactions concerning real estate by itself.

10.1.8 Real Estate - Administrative Office

Branches of existing companies or other licensed commercial entities or companies incorporated in the Zone to manage the construction process of the licensee's premises in the Zone. An Administration Office activity license does not otherwise permit the licensee to undertake any business activity from the Zone.

APPENDIX 3

CLINICAL ACTIVITIES AND SPECIALTIES UNDER INPATIENT AND OUTPATIENT SEGMENTS

Inpatient	
1.	Facility Type
1.1	General Hospital
1.2	Teaching Hospital
1.3	Specialty Hospital – <i>refer to below</i>
1.4	Hospice Care Centre
1.5	Nursing Home
1.6	IP Behavioral Rehabilitation Center
1.7	IP Physical Rehabilitation Center
1.8	IP Pediatric Rehabilitation Center
2.	Specialist Hospital
2.1	Rehabilitation
2.2	Orthopedic
2.3	Maternity and Children
2.4	Cardiology
2.5	Oncology
2.6	Psychiatry
2.7	Plastic Surgery
2.8	Long Term High Dependency
2.9	Specialty – Other
Outpatient	
3.	Clinical
3.1	Cardiology
3.2	Dermatology
3.3	Endocrinology
3.4	Family Medicine
3.5	Gastroenterology
3.6	General Medicine
3.	Clinical

3.7	Hair Transplantation (Single activity)
3.8	Hematology
3.9	Home Healthcare (Hospitals only)
3.10	Immunology
3.11	Internal Medicine
3.12	Nephrology
3.13	Neurology
3.14	Obstetrics & Gynecology
3.15	Oncology
3.16	Ophthalmology
3.17	Orthopedics
3.18	Otolaryngology
3.19	Pain Medicine
3.20	Pediatric Cardiology
3.21	Pediatrics
3.22	Pediatric & Adolescent Rehabilitation
3.23	Physical Medicine and Rehabilitation
3.24	Plastic Surgery
3.25	Psychiatry
3.26	Pulmonology
3.27	Renal Dialysis
3.28	Rheumatology
3.29	Sports Medicine
3.30	Surgical Consultation Services
3.31	Undersea & Hyperbaric Medicine (HBOT)
3.32	Urology
3.33	Sleep Medicine
4.	Surgical
4.1	Anesthesiology Services
4.2	Dental Surgery
4.	Surgical

4.3	Gastrointestinal Endoscopy
4.4	General Surgery
4.5	Gynecology
4.6	Internal Pharmacy
4.7	Ophthalmology
4.8	Oral & Maxillofacial Surgery
4.9	Orthopedic Surgery
4.10	Otolaryngology
4.11	Pain Medicine
4.12	Plastic Surgery
4.13	Urology
4.14	Vascular Surgery
5.	Dentistry
5.1	General Dentistry
5.2	Endodontics
5.3	Orthodontics & Dentofacial Orthopedics
5.4	Pediatric Dentistry
5.5	Periodontics
5.6	Prosthodontics
6.	Clinical Support and Rehabilitation Services
6.1	Audiology
6.2	Assisted Reproductive Technology
6.3	Dietetics / Nutrition
6.4	Occupational Therapy
6.5	Optometry
6.6	Orthotics & Prosthetics
6.7	Physiotherapy / Physical Therapy
6.8	Psychology
6.9	Podiatry Radiotherapy
6.10	Speech & Language Therapy
6.	Clinical Support and Rehabilitation Services

6.11	Behavioral Therapy
6.12	Diagnostic Radiology/Medical Imaging
6.13	Laser Therapy
6.14	Ultrasonography
6.15	Clinical Laboratory – refer to section 15
6.16	Dental Laboratory
7.	Complimentary Alternative Medicine
7.1	Ayurveda
7.2	Chiropractic
7.3	Homeopathy
7.4	Naturopathy
7.5	Osteopathy
7.6	Therapeutic Massage
7.7	Traditional Chinese Medicine
7.8	Unani Medicine / Eastern Medicine
8.	Behavioral Rehabilitation Center
8.1	Psychiatry
8.2	Psychology
8.3	Behavioral Therapy
8.4	Counselling
8.5	Occupational Therapy
9.	Physical Rehabilitation Center
9.1	Physical Medicine and Rehabilitation
9.2	Physiotherapy / Physical Therapy
9.3	Neurology
9.4	Pain Medicine
9.5	Psychology
9.6	Occupational Therapy
9.7	Behavioral Therapy
9.8	Speech & Language Therapy

10.	Pediatric Rehabilitation Center
10.1	Physical Medicine and Rehabilitation
10.2	Pediatric & Adolescent Rehabilitation
10.3	Psychiatry
10.4	Psychology
10.5	Neurology
10.6	Physiotherapy / Physical Therapy
10.7	Pain Medicine
10.8	Psychology
10.9	Occupational Therapy
10.10	Behavioral Therapy
10.11	Speech & Language Therapy
11.	Renal Dialysis Centre
11.1	Renal Dialysis
12.2	Clinical Laboratory
12.	Fertility Centre
12.1	Anesthesiology Services
12.2	Assisted Reproductive Technology
12.3	Obstetrics & Gynecology
12.4	Ultrasonography
12.5	Clinical Laboratory
12.6	Diagnostic Radiology/Medical Imaging
13.	Gastrointestinal Endoscopy Suite
13.1	Gastrointestinal Endoscopy
14.	Diagnostic Centre – Radio Diagnostics
14.1	Diagnostic Radiology/Medical Imaging
14.2	Ultrasonography
15.	Diagnostic Centre - Clinical Laboratory
15.1	Biochemistry/Endocrinology
15.2	Toxicology
15.3	Therapeutic drug monitoring

15.	Diagnostic Centre - Clinical Laboratory
15.4	Hematology
15.5	Microbiology
15.6	Virology
15.7	Diagnostic Molecular Microbiology/Virology
15.8	Diagnostic Serology
15.9	Immunohematology/Blood Group Serology
15.10	Histocompatibility/HLA typing
15.11	Cytopathology
15.12	Molecular oncology
15.13	Immunology
15.14	Flow Cytometry
15.15	Parasitology
15.16	Histopathology/Anatomical Pathology
15.17	Cytogenetics
15.18	Molecular genetics
16.	Non Diagnostic Medical Laboratory
17.1	Stem Cell Processing/Storage Centre
17.2	Therapeutic Biological Product Manufacturing Laboratory